



# Case Study

Kirkby-in-Ashfield, Nottinghamshire  
Mr W, October 2020

**“My house feels warmer and I now have more control over my heating. I haven’t received an energy bill yet, but I am expecting it to be much cheaper.”**



With the help of Warm Homes Hub, Mr W realized

**savings of £5,350!**

## Background

Mr W lives in his 2-bedroom mid-terrace house and suffers with mobility problems. He contacted Warm Homes Hub in July 2020 after receiving a leaflet through the door, to see if he could benefit from 1st time gas central heating. Mr W spoke to our team member who completed a full Home Energy Wellbeing Assessment over the phone and advised his eligibility for the scheme.

### 1. First time Gas Central Heating

Mr W relied on electric storage heaters to heat his home, and these were becoming more and more inefficient and expensive. He was finding his energy bills particularly high and finding it difficult to heat his home. Thanks to the Warm Homes Hub, gas central heating has been installed free of charge in Mr W’s home. As well as saving up to £5,000 on the install, Mr W should save a further £350 on his annual heating bills! His home should feel much warmer, and ready for the winter.

### Mr W also said..

“At first, I didn’t understand the finance behind the scheme, and I thought it was too good to be true! But once it was explained to me by Rhianna, I felt confident about it. I recommended the scheme to my neighbour and she has now benefited from the scheme too!”

## Contact the Warm Homes Hub team:

 0115 985 3000

 [warmhomeshub.com](http://warmhomeshub.com)



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County Council**



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